

Shipping Policy

CARAT & KIN

- Carat & Kin offers free shipping to its customers across India.
- Carat & Kin makes all of its jewellery on order; Product will be delivered in 25 days. Occasionally it may vary due to complexity which will be communicated in advance to customers.
- Carat & Kin provide free delivery on all items within India. Shipping time is 24-48 hours in metro cities for "Available in Stock Items"
- All shipments will be processed once the full payment is received.
- Carat & Kin will inform its customers once the order is shipped. You shall be notified if there is any change in the delivery time.
- At Carat & Kin we understand that jewellery is gifted on a special occasion or as a surprise. Please let us know in advance to maintain your surprise.
- For logistics and insurance purposes, our team will reach out to request an Identity proof of person/s who will be likely to receive the parcel. Our logistics partner will hand over the parcel only to these specified person/s.
- All Carat & Kin products would be insured during the transit.
- In an uneventfully rare occasion if your shipment is tampered or lost, you must report to Carat & Kin immediately.
- We cannot reroute the shipment once it is shipped from Carat & Kin.
- Carat & Kin charges a nominal shipping charge of 2% of the product or the actual shipping cost charged by the logistics partner whichever is lower for any product returned.