

Lifetime Exchange/Upgrade Policy

CARAT & KIN

We offer a Lifetime Exchange & Buy-Back Policy on all* purchases made with Carat & Kin. The product along with the original product certificate, can be returned for buy-back or exchange basis its current market value, with deductions towards making charges, taxes and Rs. 1,000 towards processing charges. If you received a discount or free gift while making your purchase, we will deduct the original discount amount or free gift value, as applicable.

Exchange or upgrade your jewelry anytime in the future.

- Receive credit at prevailing prices:
- 100% for metal
- 90% for diamonds
- Excludes making charges and taxes (maximum value of INR 300,000).
- Proportional deduction for damaged items or missing stones/certificates.
- Making charges and taxes will be deducted from the exchange value offered.

The final value of the exchanged product will be credited to your Carat & Kin account and you can purchase any other product with the same. The value cannot be encashed.

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If you choose to return the product for buy-back, the buy-back value will be paid to you via online bank transfer within 21 business days of receipt of the product.

Sell your jewelry back to us.

- Receive 100% of the metal weight value at the prevailing market rate.
- Carat & Kin offers 80% of the diamond value at the current market price.
- Any discounts applied at the original purchase will be deducted from the exchange amount (maximum value of INR 300,000).

Jewelry returned showing signs of alteration by anyone other than Carat & Kin shall not be accepted for buy-back. Based on our quality inspection, we reserve the right to change the value of the product after giving a justification for the same.